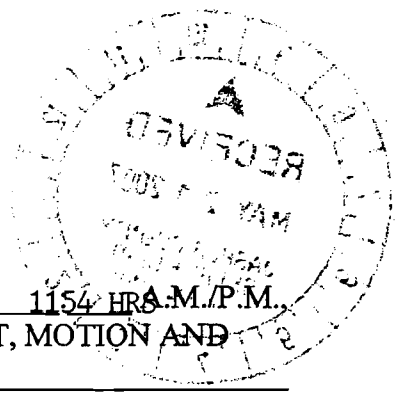


**SHERIFF'S RETURN**



I HEREBY CERTIFY THAT I HAVE SERVED THE WITHIN:

ON THE 31ST DAY OF MAY, 2007 AT 1154 HRs. M./P.M.  
BY DELIVERING A COPY OF THE SUMMONS, COMPLAINT, MOTION AND  
ORDER TO EACH OF THE WITHIN NAMED DEFENDANTS: \_\_\_\_\_  
JOHN W. NORTH @ 110 CONCORD, CARL JUNCTION

ON THE \_\_\_\_\_ DAY OF \_\_\_\_\_, 2007 AT \_\_\_\_ : \_\_\_\_ A.M./P.M.,  
BY LEAVING A COPY OF THE SUMMONS, COMPLAINT, MOTION AND ORDER  
IN THE DWELLING PLACE OR USUAL PLACE OF ABODE OF SAID  
DEFENDANTS WITH SOME PERSON OF HIS / HER FAMILY THE AGE OF 15  
YEARS; \_\_\_\_\_

BY: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

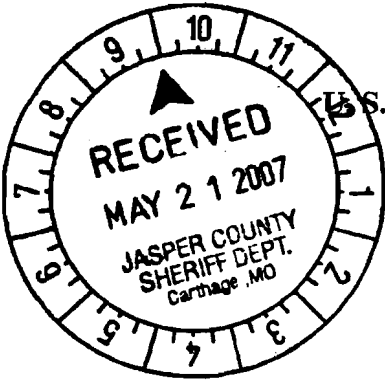
ALL DONE IN JASPER COUNTY, MISSOURI.

**W. ARCHIE DUNN - SHERIFF**  
**JASPER COUNTY SHERIFF'S DEPT.**

BY: *Travis P. Buck #686* D.S.

**SHERIFF'S FEES:-**

SERVICE FEE: \$ 20.00  
NON EST: \$ \_\_\_\_\_  
MILEAGE: \$ 20.00  
TOTAL: \$ 40.00



U.S. ENVIRONMENTAL PROTECTION AGENCY  
REGION 7  
901 N. 5<sup>th</sup> STREET  
KANSAS CITY, KANSAS 66101

07 MAR 15 AM 10:19  
ENVIRONMENTAL PROTECTION  
AGENCY-REGION VII  
REGIONAL HEARING CLERK

BEFORE THE ADMINISTRATOR

In the Matter of )  
)  
PROVISION REALTY AND )  
PROPERTY MGMT LLC )  
JOPLIN, MO )  
)  
Respondent )

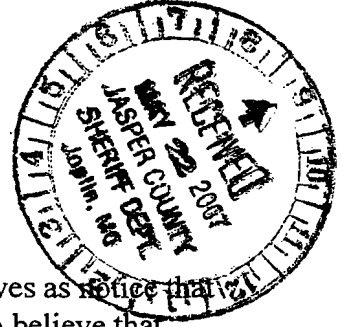
Docket No. TSCA-07-2007-0023

COMPLAINT AND NOTICE OF  
OPPORTUNITY FOR HEARING

*Pr 31 May 07 11:54  
@ 110 Concord C.F.*

COMPLAINT

Jurisdiction



1. This Complaint and Notice of Opportunity for Hearing (Complaint) serves as notice that the United States Environmental Protection Agency (EPA), Region 7 has reason to believe that Respondent has violated Section 409 of the Toxic Substances Control Act (TSCA), 15 U.S.C. § 2689, by failing to comply with the regulatory requirements of 40 C.F.R. Part 745, Subpart F, *Disclosure of Known Lead-Based Paint and/or Lead-Based Paint Hazards Upon Sale or Lease of Residential Property*, promulgated pursuant to Section 1018 of the Residential Lead-Based Paint Hazard Reduction Act of 1992, 42 U.S.C. § 4852d.

2. This administrative action for the assessment of civil penalties is instituted pursuant to Section 16(a) of TSCA, 15 U.S.C. § 2615(a), and in accordance with the EPA's Consolidated Rules of Practice Governing the Administrative Assessment of Civil Penalties, Issuance of Compliance or Corrective Action Orders, and the Revocation, Termination or Suspension of Permits, 40 C.F.R. Part 22, (Consolidated Rules) a copy of which is enclosed along with this Complaint.

Parties

3. The Complainant, by delegation from the Administrator of the EPA, is the Chief of the Toxics and Pesticides Branch at EPA, Region 7.

4. The Respondent is Provision Realty and Property Management, LLC, d/b/a Provision Property Management LLC, 512 East 32<sup>nd</sup> Street, #108, Joplin, MO 64804. Records of the Missouri Secretary of State show the Registered Agent for this entity to be John W. North, 1210 Bobwhite Lane, Carl Junction, MO 64834.

*w/for shop Heather  
15 of 110 U complete me  
Since with order in law  
Amanda Loria in C.F.  
110 Concord C.F.*





*Remainder of CR 275*

*n Bluff  
Burrhead  
Burrhead Ridge*





UNITED STATES ENVIRONMENTAL PROTECTION AGENCY

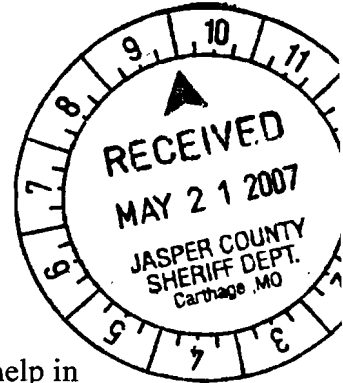
REGION VII  
901 NORTH 5TH STREET  
KANSAS CITY, KANSAS 66101

MAY 16 2007

CERTIFIED MAIL  
RETURN RECEIPT REQUESTED  
Article Number: 7004 2510 0006 9721 4569

PER SGT. BUCK - NO FEE

Attn: Civil Process Service  
Jasper County Sheriff  
405 E. 5th Street  
Carthage, MO 64836



To Whom It May Concern:

Last week, I spoke with the Jasper County Sheriff's Office seeking help in effecting personal service of an administrative Complaint and Notice of Opportunity for Hearing on John W. North of 101 North Windwood in Carl Junction, Missouri, the Registered Agent for Provision Realty and Property Management LLC. After repeated attempts by certified mail, we have been unable to obtain service of this document on Mr. North at this address or at an apparent previous residential address, 1210 Bobwhite Lane, also in Carl Junction.

Enclosed is a copy of the administrative Complaint and Notice of Opportunity for Hearing along with a cover letter. Please serve this Complaint in person on Mr. North at ~~101 North Windwood in Carl Junction~~ Missouri, or any alternative address at which you may find him.

I appreciate your assistance in this matter. Per my conversation with your office last week, my understanding is that there will be no fee for effecting service on Mr. North. Please contact me if I can be of any further assistance or if more information is needed. My email is [dudding.chris@epa.gov](mailto:dudding.chris@epa.gov), and my direct phone line is 913-551-7524.

Please send proof of service to me at the address in the letterhead above.

Sincerely,

Chris R. Dudding  
Assistant Regional Counsel  
U.S. EPA, Region 7

Enclosures



### Statutory and Regulatory Background

5. Congress passed the Residential Lead-Based Paint Hazard Reduction Act of 1992 (the Act), 42 U.S.C. §§ 4851 to 4856, to address the need to control exposure to lead-based paint hazards. The Act amended TSCA by adding Sections 401 to 412, 15 U.S.C. §§ 2681 to 2692. Section 1018 of the Act required EPA and the Department of Housing and Urban Development to jointly issue regulations requiring the disclosure of known lead-based paint and/or lead-based paint hazards by persons selling or leasing housing constructed before the phaseout of residential lead-based paint use in 1978. The regulations, issued March 6, 1996, and codified at 40 C.F.R. Part 745, Subpart F, require that sellers and lessors of most residential housing built before 1978: a) disclose the presence of known lead-based paint and/or lead-based paint hazards in the target housing; b) provide purchasers and lessees with any available records or reports pertaining to the presence of lead-based paint and/or lead-based paint hazards; c) provide purchasers and lessees with a federally approved lead hazard information pamphlet; d) provide purchasers with a 10-day opportunity to conduct a risk assessment or inspection for the presence of lead-based paint and/or lead-based paint hazards before the purchaser is obligated under any purchase contract; and e) include certain disclosure and acknowledgment language in the sales or leasing contract. The failure or refusal to comply with the regulations is a violation of Section 1018 of the Act and Section 409 of TSCA.

### Violations

6. The Complainant hereby states and alleges that Respondent has violated TSCA and federal regulations promulgated thereunder, as follows:

#### Count 1

7. Respondent is, and at all times referred to herein was, a "person" within the meaning of TSCA.

8. EPA has conducted an evaluation of Respondent's compliance with the lead-based paint disclosure requirements of TSCA and 40 C.F.R. Part 745, Subpart F, and has collected records and information from Respondent as part of that evaluation.

9. Information collected during the evaluation showed that Respondent entered into a contract to lease 627 Byers, Apartment #1, in Joplin, Missouri (the Property) on or about January 23, 2006.

10. Respondent was the "agent" as defined by 40 C.F.R. § 745.103, for the lease of the Property referenced in Paragraph 9 above.

11. The Property was constructed before 1978.

12. The Property is "target housing" as defined by 40 C.F.R. § 745.103.

13. Information collected during the evaluation showed that a child under the age of six resided at the Property during the term of the lease entered into on or about January 23, 2006.

14. Information collected during the evaluation showed that Respondent failed to provide the lessee with an EPA-approved lead hazard information pamphlet or otherwise conduct Lead-Based Paint disclosure activities before the lessee was obligated under a contract for lease of the Property entered into on or about January 23, 2006.

15. Respondent's failure to provide an EPA-approved lead hazard information pamphlet or otherwise conduct Lead-Based Paint disclosure activities is a violation of 40 C.F.R. §§ 745.107(a) and 745.115 and, in accordance with 40 C.F.R. § 745.118(e), a violation of Section 1018 of the Act, 42 U.S.C. § 4852d, and of Section 409 of TSCA, 15 U.S.C. § 2689.

16. Respondent is subject to a civil penalty pursuant to Section 16 of TSCA, 15 U.S.C. § 2615, for violation of Section 1018 of the Act and Section 409 of TSCA.

17. Pursuant to Section 16 of TSCA, 15 U.S.C. § 2615, and based upon the facts set forth above, it is proposed that a civil administrative penalty in the amount of \$11,000 be assessed against Respondent.

#### Relief

18. Section 16(a)(1) of TSCA, 15 U.S.C. § 2615(a)(1), provides that any person who violates Section 409 of TSCA, 15 U.S.C. § 2689, shall be liable to the United States for a civil penalty in an amount not to exceed \$25,000 for each such violation. This maximum penalty amount is limited by Section 1018(b)(5) of the Residential Lead-Based Paint Hazard Reduction Act of 1992, 42 U.S.C. § 4852d(b)(5), which limits penalties assessed for violations of Section 409 of TSCA to not more than \$10,000 per violation. The Debt Collection Improvement Act of 1996, as implemented by the Civil Monetary Penalty Inflation Adjustment Rule, 40 C.F.R. Part 19, authorizes penalties of up to \$11,000 for violations that occur after July 28, 1997.

19. The proposed penalty of \$11,000 is based upon the facts alleged in this Complaint and upon the factors set forth in Section 16(a)(2)(B) of TSCA, 15 U.S.C. § 2615(a)(2)(B), including the nature, circumstances, extent and gravity of the violations, and with respect to the Respondent: a) its ability to pay, b) the effect on its ability to continue to do business, c) any history of prior violations, d) the degree of culpability, and e) such other matters as justice may require. The proposed penalty is in accordance with EPA's Section 1018 - Disclosure Rule Enforcement Response Policy, dated February 2000, a copy of which is enclosed along with this Complaint.

20. The proposed penalty is based on the best information available to EPA at the time the Complaint is issued. The penalty may be adjusted if the Respondent establishes bona fide issues of ability to pay or other defenses relevant to the appropriate amount of the proposed penalty. An explanation of the proposed penalty is contained in the Civil Penalty Assessment Worksheet attached and incorporated herein by reference.

Payment of Proposed Penalty in Full

21. A Respondent may resolve this proceeding at any time by paying the full penalty proposed in the Complaint and filing a copy of the check or other instrument of payment with the Regional Hearing Clerk. Payment of the total penalty, \$11,000, may be made by Certified or Cashier's Check payable to the "Treasurer, United States of America," and remitted to:

EPA - Region 7  
c/o Mellon Bank  
Regional Hearing Clerk  
P.O. Box 371099M  
Pittsburgh, Pennsylvania 15251.

A copy of the check must simultaneously be sent to the following:

Regional Hearing Clerk  
U.S. Environmental Protection Agency, Region 7  
901 N. 5<sup>th</sup> Street  
Kansas City, Kansas 66101; and

Chris R. Dudding Attorney  
Office of Regional Counsel  
U.S. Environmental Protection Agency, Region 7  
901 N. 5<sup>th</sup> Street  
Kansas City, Kansas 66101.

Checks should reference the name and docket number of this Complaint.

Payment of Proposed Penalty in Lieu of an Answer

22. A Respondent who wishes to resolve a proceeding by paying the proposed penalty in full instead of filing an answer to the Complaint may do so within thirty (30) days of receipt of the Complaint, in accordance with the procedures set forth above. A Respondent who wishes to resolve a proceeding by paying the proposed penalty in full instead of filing an answer but who needs additional time to pay the penalty, may file a written statement with the Regional Hearing Clerk within thirty (30) days of receipt of the Complaint, in accordance with Rule 22.18(a)(1) of the Consolidated Rules. The written statement shall state that Respondent agrees to pay the proposed penalty in full within sixty (60) days of receipt of the Complaint. The written statement need not contain any response to, or admission of, the allegations in the Complaint. A Respondent must then pay the full amount of the proposed penalty within sixty (60) days of receipt of the Complaint. Failure to pay the full penalty within sixty (60) days of receipt of the Complaint may subject a Respondent to default, as set forth below.



**NOTICE OF OPPORTUNITY FOR HEARING**

**Answer and Request for Hearing**

23. A Respondent must file a written answer within thirty (30) days of receipt of this Complaint if Respondent: a) contests any material fact upon which this Complaint is based; b) contends that the penalty proposed in this Complaint is inappropriate; or c) contends that it is entitled to judgment as a matter of law. The answer shall clearly and directly admit, deny, or explain each of the factual allegations contained in this Complaint with regard to which a Respondent has any knowledge. Where a Respondent has no knowledge of a particular factual allegation, the answer shall so state. Failure to admit, deny or explain any of the factual allegations in the Complaint constitutes an admission of the allegation. The answer shall also state: a) the circumstances or arguments which are alleged to constitute the grounds of any defense; b) the facts that a Respondent disputes; c) the basis for opposing the proposed penalty; and d) whether a hearing is requested.

24. The original and one copy of the answer shall be filed with the following, in accordance with Section 22.15 of the Consolidated Rules:

Regional Hearing Clerk  
U.S. Environmental Protection Agency, Region 7  
901 N. 5<sup>th</sup> Street  
Kansas City, Kansas 66101.

A copy of the answer shall be sent to:

Chris R. Dudding, Attorney  
Office of Regional Counsel  
U.S. Environmental Protection Agency, Region 7  
901 N. 5<sup>th</sup> Street  
Kansas City, Kansas 66101.

**Default**

25. If, within thirty (30) days of receipt of a Complaint, a Respondent fails to: a) submit full payment of the proposed penalty; b) submit a written statement to the Regional Hearing Clerk that Respondent agrees to pay the penalty within sixty (60) days of receipt of the Complaint; or c) file a written answer to the Complaint; a Respondent may be found in default. Default by a Respondent constitutes, for the purposes of this proceeding, an admission of all facts alleged in the Complaint and a waiver of a Respondent's right to contest such factual allegations. A Default Order may thereafter be issued by the Presiding Officer and the civil penalty proposed in the Complaint shall be assessed unless the Presiding Officer finds that the proposed penalty is clearly inconsistent with the record of the proceeding or TSCA.

Informal Settlement Conference

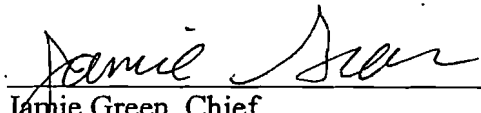
26. The EPA encourages settlement of a proceeding at any time if the settlement is consistent with the provisions and objectives of TSCA and the regulations upon which this action is based. Regardless of whether a Respondent requests a hearing, a Respondent may request an informal settlement conference to discuss the facts of this case, the proposed penalty, and the possibility of settlement. To request an informal settlement conference, please contact:

Chris R. Dudding, Attorney  
Office of Regional Counsel  
U.S. Environmental Protection Agency, Region 7  
901 N. 5<sup>th</sup> Street  
Kansas City, Kansas 66101  
Telephone (913) 551-7524.

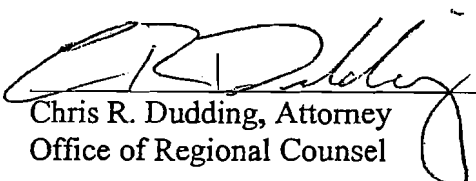
27. Any settlement which may be reached as a result of such a conference shall be recorded in a written consent agreement signed by all parties or their representatives and shall conform with the provisions of Section 22.18(b)(2) of the Consolidated Rules. No settlement or consent agreement shall dispose of this proceeding without a final order from the Regional Judicial Officer or the Regional Administrator.

28. Please note that a request for an informal settlement conference does not extend the thirty (30) day period during which a written answer must be filed.

Date: 3/14/07

  
\_\_\_\_\_  
Jamie Green, Chief  
Toxics and Pesticides Branch  
Water, Wetlands & Pesticides Division

Date: 3/8/2007

  
\_\_\_\_\_  
Chris R. Dudding, Attorney  
Office of Regional Counsel

Attachment

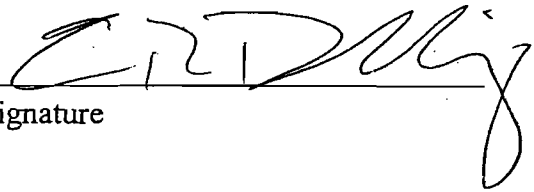
**CERTIFICATE OF SERVICE**

**PROVISION PROPERTY MANAGEMENT, LLC**  
**Docket No. TSCA-07-2007-0023**

I certify that on the date noted below I hand delivered the original and one true and correct copy of the foregoing Complaint and Notice of Opportunity for Hearing to the Regional Hearing Clerk, United States Environmental Protection Agency, Region 7, 901 N. 5<sup>th</sup> Street, Kansas City, Kansas 66101.

I further certify that on the date noted below I sent by certified mail, return receipt requested, **Article Number: 7004 2510 0006 9719 3697**, a true and correct copy of the signed original Complaint and Notice of Opportunity for Hearing; the Civil Penalty Assessment Worksheet; the Consolidated Rules of Practice Governing the Administrative Assessment of Civil Penalties and the Revocation/Termination or Suspension of Permits, 40 C.F.R. Part 22; and the Section 1018 - Disclosure Rule Enforcement Response Policy to the following:

John W. North  
1210 Bobwhite Lane  
Carl Junction, MO 64834

  
Signature

Date 3/15/07  
Chris R Dudding  
Printed Name